

AGENDA for NILMA MEETING

November 10, 2016, 2:00 PM

GREAT MEADOW HALL

Call to Order John Averell

Approval of October 13, 2016 Meeting Minutes

Update on Movie Streaming Channel 918 Steve Colwell

Report from FinCom Committee Paul Hardiman

Old Business

--Telephone service update Steve Colwell

New Business

Call to Order John Averell

The Meeting was called to order at 2:03 p.m. by John Averell, president.

Present: NILMA representatives: John Averell, Mike Atlas, Howard Cohen, David Goldman, Lorraine Gordon, Sharon Gouveia, Len Green, Nancy Kummer, Murray Staub, Sue Waxman

Absent: Jody Berkowitz

Guests: Steve Colwell, Paul Hardiman

Approval of October, 2016 Meeting Minutes

The minutes of the October 13, 2016 meeting were approved unanimously as published.

Update on Movie Streaming Channel 918 Steve Colwell

Steve reported that now that problems have been fixed the system "should be working for everybody." Payment for the work has been made in full. NILMA members and residents present joined Steve in expressing gratitude to Jack Goldberg for the work he did on the project.

Report from FinCom Committee Paul Hardiman

Paul was pleased to report that fiscal 2016 was a very good year. (See attached report.) In answer to questioning about the cost of a projected expansion of Nosh, he said that that expense would be taken from the capital expenditures account and would not affect residents' monthly fees.

Old Business

--Before going on to the Old Business items on the agenda, John issued a plea to recently new residents to become involved in IL committees and clubs. First of all he thought that would enable them to feel more a part of our community. Secondly, their participation in community activities would answer a need for new blood and would relieve members who have been holding down the same positions for several years. He encouraged new residents to attend the committee fair being planned by David Raider and Pam Markson and/or to contact chairpersons of current committees. He referred them to a list of committees and clubs that is available on the NewBridge website.

--Telephone service update

Steve Colwell

In response to a request from Steve to Eric Roberts, IT CIO, for an update about telephone service, Eric said the following:

"We are currently reviewing proposals from Mitel and Americom and evaluating technical options for the cottages. Due to the fact that no copper wire was run to the cottages and that we still need to supply internet, we need to run on fiber which adds a layer of complexity that we are working through. We have viable options and are doing our diligence to control costs. We are also working with Mitel to complete the proof of concept. We are on track from a timing standpoint expecting to contract in December with the target to deliver this summer.

"Here is what I presented in mid October as a reference point for you.

"The Plan: Upgrade the Mitel platform and eliminate Alcatel. Proof of concept work is in process (estimated completion in early summer). Will need to access your homes to re-wire phone connection. Keep your existing phones and phone numbers. Current 5-digit dialing internally will be retained."

When asked if name ID will be available, Steve said that he put in a request for that service.

--Nosh project

In response to questions, Steve assured the board that residents will have input before work proceeds on a Nosh renovation project.

--Policy for Visiting Independent Living

Floor reps brought up examples of occurrences that indicate that staffs and families are not yet aware of the Guidelines. Steve reiterated his goal to have an internal policy created, reviewed and approved for legal concerns by January 1. That date is also his deadline for training all people involved in following the guidelines. He will

look into the need for a sign identifying the entrance to IL as one leaves the chapel corridor. The current sign is on a side wall not facing people approaching IL space.

--Holiday cleaning schedule

The current schedule rotates skipped units in order to achieve a balance.

--Public-space cleaning

Three people make weekly tours of the property to ascertain cleaning and furniture replacement needs. Steve would appreciate residents notifying him or 9500 if they are aware of any such problems.

--Centro reservation system

Reps complained that residents must stand in line awaiting the return of the hostess who is escorting diners. They then cannot be seated by their reservation time.

--Carts

Residents are asked to return all carts to the space where they belong in the garage.

--Recycling

Residents are urged to rinse out any containers that are put into the recycling bins. That will reduce "smelly" trash rooms. Recycling is not offered at Nosh. Steve will consult Joel about this.

--Solar panels

Residents have asked why NBOC does not use solar panels. Steve explained that the government must subsidize installation of solar panels, but this year the legislature has not provided the funds. Moreover, in order to receive payback on an investment in solar panels, NBOC would have to put panels on all roofs, cover all parking lots and clear away some of our woods to create a solar panel farm.

New Business

--Delivery of packages or urgent business mail

Mail, other than standard postal mail, can come either to the concierge desk, the reception desk or the loading dock. One wonders how to determine if that mail has come in, where it is and how to get it. Mail that is signed for at any location can be tracked. According to Steve, items that go to the loading dock are delivered to the concierge every day, and residents are notified by phone. When mail is delivered to

the reception desk a call is made to the recipient. Large items are delivered to the unit. If one is concerned about a particular piece of mail, call Security.

--Garage space for 24-hour aide

In answer to a question from John, Steve stated that if we open up garage space for 24-hour aides, we will run out of space for residents. Therefore, we cannot accommodate aides with garage parking. However, aides can use the upper parking lot and be driven to and from their car. The rule is, if a resident has a car registered in his/her name, that resident is entitled to a garage space. However, if a resident goes to Florida, his/her space cannot be used by anyone else. It must be kept open for use in a snow emergency.

The meeting was adjourned at 3:12 p.m.

Respectfully submitted,

Lorraine Gordon, Secretary