

AGENDA for NILMA MEETING

2:00 PM, May 12, 2016

Great Meadow Hall

Call to Order	Len Green
Approval of April 14, 2016 Meeting Minutes	
Welcome Eric Rogers, Interim CIO for Hebrew Senior Life	
Report of the Medical Practices Committee	Gerry Berenholz
Preliminary report of the Appreciation Committee	Cynthia Shulman
Report of the Food Committee	Shoshana Garshick
Catered Events interfering with use of facilities by IL Residents	Sue Waxman
Update on Floor Rep. Elections; update on status of \$25,000 Discretionary Fund; and report on Landscaping Committee	Len Green
Old Business	
New Business	
Adjourn	

Call to Order

Len Green

Meeting was called to order at 2 PM by Len Green, President.

Present: NILMA council members: President Len Green, Betty Rosencranz, John Averell, Arnold Heiger, Murray Staub, Howard Cohen, Sue Waxman, Gloria Lerner, Betty Taymor; with Steve Colwell, Executive Director NBOC

Absent: Jay Berkson, Nancy Kummer

Guests: Eric Porter, Gerry Berenholz, Shoshana Garshick

Approval of April 14, 2016 Meeting Minutes

Len asked for approval of the minutes.

The minutes of the March 3, 2016 NILMA meeting were approved unanimously as published.

Welcome Eric Rogers, Interim CIO for Hebrew Senior Life

Len introduced Eric Rogers, Interim Chief Information Officer for HSL. As such he is in charge of all I.T., computers, television, and telephone services for HSL including NBOC.

Eric gave a brief personal summary. He has been with HSL for over four years. He is currently Director of I.T. Applications, and has stepped into the interim position of CIO previously held by Peter Ingram. He has had a couple of decades experience in I.T. He hopes to become permanent CIO for HSL.

Eric is aware of the Focus Group working with Peter Ingram to determine how best I.T. can meet the expectations of IL residents. He has the email records and notes presented and collected over the few meetings, and after further study, he plans to reconvene the group and report on resolutions.

Len asked how large the I.T. staff is. Eric stated the I.T. team is about 30 members, mostly located in Roslindale, including the Applications Group, the Networking and Infrastructure Group, responsible for the internet and telephone support.

Arnie asked if Eric will finish up the Focus Group tasks including pricing of options. Eric said yes, after he has time to review and complete his study.

Report of the Medical Practices Committee

Gerry Berenholz

Since our report to NILMA last November, the Medical Practice Committee has been very busy. We distributed a card listing the medical services available in the Health Center for all IL residents whether or not they are members of the practice. The list was developed by the committee with the assistance of Linda Bleakney and Dr. Chen and copies were placed in each mailbox. In addition, Sheila Waxman is giving them to every resident moving in, and Nancy Sullivan, always has a stack in her office. Also, just a few weeks ago, the committee completed a survey of CCRCs in our area and a composite of this survey was included in Steve Colwell's April 22 newsletter. Prior to its release, each of the CCRCs verified the information we had received from them to avoid any inadvertent errors.

At our April 28, 2016 meeting, Dr. Helen Chen, the Chief Medical Officer of HSL discussed a recent New York Times article on polypharmacy and told the committee that the HSL medical staff is embarking on a program to reduce polypharmacy in the Health Care Center. She also told the committee that Dr. Davila-Lourido has very regretfully resigned. She is moving to Texas because of her husband's job change, but will hopefully be able to stay here until close to July. During this time, she is commuting between Texas and Dedham.

Dr. Chen has interviewed four geriatricians, three of whom are male. Two of them are geriatricians who trained at the HSL-Harvard geriatrics fellowship program and are interested in returning. An offer has been made and accepted. At this time, we do not have the person's name, but we will have full information once a start date is established.

We also want to commend Dr. Chen for the HSL Newsletters she has been sending out on a regular bimonthly basis.

The committee is working with Heather Margulis of the Rehab Services Department in their effort to offer additional fitness options to residents.

One of the items we discussed was the potential for confusion in interpreting medical bills. Dr. Chen recommended that the committee contact SHINE, which stands for Serving the Health Insurance Needs of Everyone. They are affiliated with local Councils on Aging. Charlie Blauer contacted the state office on behalf of the Committee and has arranged to have Peggy McDonough, head of the Norfolk County office, located in the Health and Social Services Consortium, or HESSCO, in Sharon come to a NBOC Community meeting on June 2, to explain the program.

With the end of our year approaching, Len Green asked Art Luskin and Gerry Berenholz to serve as co-chairs for the 2016-2017 term. Sam Lehrer recently agreed to serve on the committee for a two-year term. In addition, as the terms of office for Frankie Wolff and Sylvia Schatz are expiring, we have invited Judy Rosenthal and David Goldman to join the committee for three year terms.

We want to thank all the members of the committee for their participation in our meetings and activities. And, thank you for inviting us here today.

Respectfully Submitted,
Gerry Berenholz and Art Luskin

Preliminary report of the Appreciation Committee

Cynthia Shulman

Since neither Cynthia Shulman (Chairperson) nor Peter Shapiro (Vice-Chairperson) was able to attend this meeting, Len asked John Averell (Treasurer) to present the preliminary status of the Appreciation Committee contributions to-date. Len also announced that Cynthia's term has expired and he has asked Peter Shapiro to assume the position of Chair of the Appreciation Committee, which he has accepted, effective immediately.

John explained that this report is preliminary because the campaign is continuing until the next NILMA meeting, on June 9. On that date checks for all entitled employees will be distributed between 11 am and 5 pm. The summary displayed on the slide is correct as of this date:

Independent Living Receipts (Spring 2016)

05/14/2016 Expected \$285.00

Total Contributors	322	Contributing	292	No Gift	30
Total Expected	\$91,770.00	Contributed	\$89,822.00	Reached	98%

Assisted Living Receipts (Spring 2016)

Total Contributors	48	Contributing	28	No Gift	20
Total Expected	\$13,680.00	Contributed	\$8,395.60	Reached	61%

Memory Support Receipts (Spring 2016)

Total Contributors	26	Contributing	14	No Gift	12
Total Expected	\$7,410.00	Contributed	\$4,045.00	Reached	55%

Total Receipts (Spring 2016)

Total Contributors	396	Contributing	334
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Total Expected \$112,860.00 Contributed \$102,262.60 Reached 91%

**STAFF
APPRECIATION
FUND
DISTRIBUTION:
Spring 2016**

Total Distributed

\$115,000.00

**Total
Qualified
Employees**

IL has now given about \$90,000. John took a moment to thank the family of Eve Popkin for a very generous donation in memory of Eve. This has brought us to this record giving level. Many thanks are given to all of our IL residents who have given already to this campaign. There are still opportunities for others who have not yet participated to contribute what they feel they can to this worthwhile fund for all the work that employees of IL, AL, and the associated Memory Support have done for residents. All three venues contribute to the fund. The employees involved have expressed to us their appreciation for these gifts, which are based on the total hours each has worked over 26 weeks. \$115,000 will be distributed among approximately 250 qualified employees on June 9.

Len asked how \$115,000 will be distributed when \$102,000 was collected. John explained that a residual balance is always left in the account so that unexpected possible errors and entitlements could be corrected if necessary. It was decided in committee to reduce that saved cushion to a lower, but safe, level. This distribution is thus considerably larger than usual.

Arnie asked why the fraction of people giving in AL and MS was lower than IL. John said this has always been an issue. Many give through family or lawyers, and communication has not always been easy, with director Barbara Rissman having retired. He noted that giving in IL is actually less than usual at this point in terms of persons not having participated yet.

Report of the Food Committee

Shoshana Garshick

Shoshana presented a detailed report of the Food Committee.
(This is included as an attachment to the Minutes.)

Murray asked about the Assistant Manager of Centro being interviewed. Shoshana clarified that she herself was one of the interviewers, but the selection will be made by administration.

Arnie asked about the contract for Nosh to make modifications to increase usage of Nosh to relieve overcrowding in Centro. Arnie expressed his doubt that the contract meets the goal and expectations of the food services.

Shoshana said that they are looking at the contract now. Nothing has been signed yet. Others have expressed similar questions. As far as some comments about meal quality on Wednesday and Thursday, these will be passed along to Jeff Ingber, who has always been responsive to these issues. Shoshana noted that there is an architect on the committee that is studying the contract and proposals therein.

Steve noted that the same comments were shared among Tom West and Sal Filetti. A good cost estimate will require a good design estimate. If a maximum expenditure is determined, it may be phased over a few years. Also, resident input is really needed to support the needs and goals of the design. These are still being discussed.

John asked if the small table available for buffet takeout at Nosh could be restored. It is virtually impossible to load takeout containers into a large paper bag without it.

Catered Events interfering with use of facilities by IL Residents

Sue Waxman

Sue reported hearing from various cottage residents that they were unable to use certain conveniences because of catered events for non-IL residents. An example was closing the Nosh store because of catered events going on in Great Meadow Hall. Sue is concerned with a possible proliferation of such events, and asked Steve to comment.

Steve agreed that we shouldn't be closing down facilities such as this, and apologized for it. He elaborated that this was done in error. He and Sal discussed this and agreed not to allow this to happen in future.

Update on Floor Rep. Elections; update on status of \$25,000 Discretionary Fund;
and report on Landscaping Committee Len Green

Elections have taken place in six voting venues for council reps. Voting is mostly complete; but a reminder that voting is still open for write-in candidates until May 21, even though ballots have been collected. The Nominating Committee will advise Len of the elected reps for each of the six venues. These results will then be posted on all bulletin boards. Len thanked Charlie Blauer, Art Luskin, and Joan Rome for their service on the Nominations Committee.

Concerning the \$25K discretionary fund, Len has received a cost estimate on the streaming of movies to our local channel in apartments. However, Jerry Wyner has advised that cost estimates are expected shortly on the acoustics remediation. As soon as estimates are received, a ballot with the 26 items will be drawn up and distributed to all IL residents to prioritize for preferred usage of the fund.

Len announced that Jay Berkson has resigned from the Landscape Committee. In his place, Len has appointed Dorrit Senior and Judy Stavis as co-chairs. They are in the process of forming a new committee.

Old Business

Murray Staub asked if there is any further news on solar power for NBOC. Steve said that he is waiting for further information. He will send a note to Carmen asking for status.

Arnie thanked Steve for installing the shredder in the mailbox area behind the concierge.

Murray reminded all that Dedham is sponsoring a recycling event on Saturday (5/14) at the Middle School, which includes shredding free for a box full.

New Business

none

Adjourn

A motion was made and seconded to adjourn the meeting. The motion was carried. The meeting was adjourned at 3:05 PM.

Respectfully submitted, John Averell, Secretary

