

AGENDA for NILMA MEETING

2:00 PM, March 3, 2016

Great Meadow Hall

Call to Order

Len Green

Approval of February 11, 2016 Meeting Minutes

-- Report on the Information Technology Expectations Group      John Averell

-- Preliminary review of suggestions for use of the \$25,000 discretionary fund  
All NILMA Council Members

Old Business

New Business

Adjourn

## Call to Order

Len Green

Meeting was called to order at 2 PM by Len Green, President.

Present: NILMA council members: President Len Green, Betty Rosencranz, John Averell, Arnold Heiger, Murray Staub, Howard Cohen, Sue Waxman, Nancy Kummer, Jay Berkson, Betty Taymor, Gloria Lerner;

with Steve Colwell, Executive Director NBOC

Absent: none

Guests: Pam Markson and Jack Goldberg

## Approval of February 11, 2016 Meeting Minutes

Len asked for approval of the minutes.

The minutes of the February 11, 2016 NILMA meeting were approved unanimously as published.

## Report on the Information Technology Expectations Group

John Averell

The IT Expectation Group met on February 10 to hear and discuss a presentation by Peter Ingram, HSL Chief Information Officer. Peter has noted that the residents in this meeting are in effect a Focus Group, representing in their deliberations and recommendations the I/L needs from IT. This is a two-way interchange of information between himself and the group gathered here.

Independent Living residents present were:

Raya Dreben, Len Green, Arnie Heiger, Fran Shaer, Sheila Klein, Frances Budd, Kathy Webster, Gloria Barron, Dorrit Senior, Murray Staub, Art Luskin, (Harriet Segal, unable to attend). *Observer/tech questions and clarification:* John Averell, Jack Goldberg.

Peter Ingram, supported by Bob Pierce, HSL IT support director, went through a number of possible services that IT could make available to I/L. He invited attendees to ask questions and to discuss how their particular problems with telephones, TV, and computers would be addressed with the options he described. There was a robust discussion and response to the issues and options.

It became clear to all that allocation of cost to residents for the various options was of such importance that another meeting would be arranged with Peter, in which he will refine the options on the basis of what he had heard, and include cost estimates. The IT Focus Group will meet again as soon as a date/time can be arranged.

## Preliminary review of suggestions for use of \$25,000 discretionary fund      All Council Members

Len introduced the topic of the discretionary fund, noting that this money is to be used for capital expenditures, not for miscellaneous projects. Last month Council members were asked to go to their voting venues and ask the I/L members for proposals on the best use of the \$25,000. Everyone has done that. The next step is to go around the table and ask each council member to present their list of suggestions. After this, all were asked to pass their written suggestions to John Averell, recording secretary, to prepare a single list of suggestions.

Each of the Council members presented the suggestions from floor meetings in some detail. All written notes were passed to John. Len asked John to compile the list into a ballot. The intention is to distribute this ballot to each I/L member, including out-of-town members by email. Each member is asked to prioritize their choice of item (i.e. 1,2,3,... in order of highest priority) and return the ballots. Len will select a small committee (about four) to analyze the results for presentation some time in early April. Some additional discussion ensued about the intent of the use of the funds. Murray felt that it should be used primarily to enhance the comfort of residents, and that issues of safety and security (e.g. lighting, sidewalks, etc.) should be the responsibility of NBOC management. Len and Arnie agreed with these sentiments. John

disagreed, and felt that our primary concern should be safety and security, and we should express this in every way we can. Nancy agreed.

Steve stated that when this fund was originally made available, there had been so many different requests for work that it was hoped that even though an idea was not followed that it would help management to see what was important to residents, and could be considered next year for putting on the budget. The idea was to get closer to resident expectations of needs. This is not done for any venues in NBOC but I/L.

Steve asked if he could have the list of suggestions to have Tom West first add cost estimates to them for guidance on prioritizing by residents. In that spirit Len noted that the acoustics reduction in dining rooms request would require many times the 25K\$ to make a significant improvement. Steve said that the remediations already made in Centro have already made the most cost effective reductions. In the future the cost in dollars per decibel noise reduction is the measure of whether further investment is worthwhile. In response to Len's question whether acoustics should be taken off the list of use of 25K\$ fund, Steve expressed reluctance to recommend that without a more detailed estimate of dollars/decibel for a total cost. There is nothing allocated in the present budget for noise reduction in the dining rooms.

### Old Business

Betty Rosencranz thanked Steve for the new painting of the speed bumps – greatly improved. However she felt that the signage warning for the bumps is inadequate, not really visible until one is essentially on top of the bump.

Len congratulated Steve for having the speed bumps painted, and joined John in thanking him and maintenance for fixing the doors at the entrance of the North-west building. John also had a suggestion from his floor. The doors are often left propped open, and the elevator closed to use, when people are moving in or out or tradesmen are working. They remain this way well beyond actual use, letting in cold air, defeating security, and discommoding residents' elevator use. Steve agreed that there is no process now to ensure prompt return to normal after such events. He will work on putting a process in place as soon as possible.

Jay questioned Steve about the status of upgrading of landscape around the villa parking area. He was promised by Tom West for a report, but has not received an answer. Steve will follow up. Sue also asked about replacement of damaged shrubbery around the cottages. Steve and Jay noted that we are coming into season in spring for that work. Steve asked for some specific examples from Sue to pass along.

Nancy reported that some people were being charged for delivery of packages to their apartments. Len noted an incident in which a package at the concierge desk was too large to bring to her apartment. She was charged \$5 when someone brought it to her. Steve's understanding is that this is the policy, but he will have to check further. He also noted that if there were no charge that everyone's expectation would be to have it delivered, and a more detailed policy of how to handle people not being home (for instance) would be required. Murray reported that large packages from the loading dock are delivered free to his door, e.g. a large TV. Len also had a computer set delivered directly to him. Arnie said that this had been routine for quite a while, but seems now to have disappeared from standard practice.

### New Business

John asked guest Pam Markson about the possibility of reinstating showing movies through our local cable channel, as was done for a while previously. Jack Goldberg was asked to explain to the council a project underway to do this.

Jack Goldberg explained to the council that he has a project now to bring the equipment that plays the movies on TV into the Theater itself, so that every time a movie is shown in the theater, it simultaneously is broadcast over the NBOC cable channel 918. A contractor is coming in shortly to price the equipment to combine the simultaneous showing of the movie.

This project will be added to the Discretionary Fund ballot for resident voting.

Adjourn

A motion was made and seconded to adjourn the meeting. The motion was carried. The meeting was adjourned at 3:10 PM.

Respectfully submitted, John Averell, Recording Secretary

A handwritten signature in cursive script that reads "John P. Averell". The signature is written in black ink and is positioned below the typed name.